Five-step Change Process in Knowledge-Based Governance

1)   Identify the agenda item you wish the Board to address:

_____

2) Provide Background information

a.   What do we know about the wants and needs of our members, professionals and people affected by Graduate Enrollment Management in regard to this question?

b. What do we know about the current environment relative to this question?

c. What do we know about the capacity and strategic position of NAGAP relevant to this decision?

d.   What are the ethical implications?

Choosing a verifiable credential ensures that only those that legitimately earned a credential can claim it.

3) Discussion and Deliberation

a.   List possible courses of action.

1.

2.

3.

3) Discussion and Deliberation (continued)

b. Evaluate each course of action using the PRO/CONS table

Action #1:

PROS	CONS
1.	1.
2.	2.

Action #2:

PROS	CONS
1.	1.
2.	2.
3.	3.
4.	4.

Action #3:

PROS	CONS
1.	1.
2.	2.
3.	3.

4)	Final Recommendation: Identify the action, intent & accountability (who should do what, with whom and when)

Who:

What:

With Whom:

Cost Implications:

Staff Time/Est. Hours:

5)	W hat action do you seek from the Board? (for example, vote, assigning of further work group, allocation of funds, etc.)